



COASTWAVE PROJECT / NEAMTWS

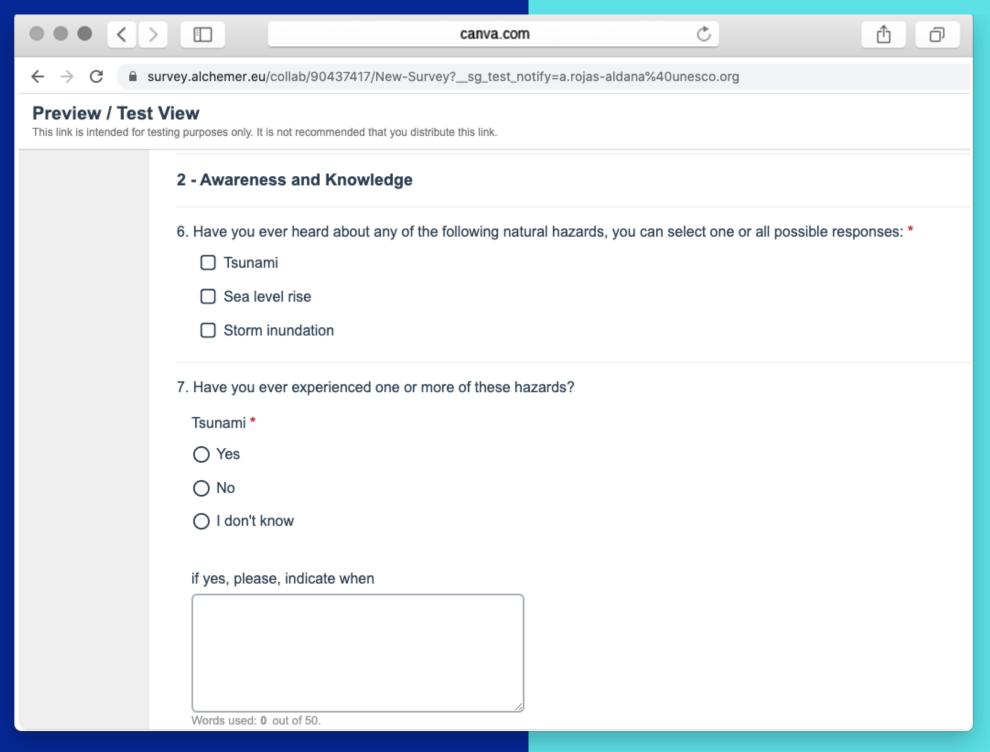


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Presentation of the online survey on Alchemer

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https://survey.alchemer.eu/collab/90437417/New-Survey?__sg_test_notify=a.rojas-aldana%40unesco.org

Methods of Survey in Distribution

Self Completion —— 1. Online/Internet/Email

Interviewer Based — 2. Computer Assisted Telephone Interviewing (CATI)

3. Street Interviews

4. Booth Surveys

5. Focus Groups

Self Completion

1. Online/Internet / Email

Advantages

- Faster in acquiring feedback
- Fast and real-time analysis of the results
- Cost efficient
- Minimum margin of error: no mediator
- Convenient to answer
- Save time
- Anonymous

Disadvantages

- Too many online surveys
- Limited access to certain sections of populations

Interviewer Based

2. CATI:

- guided by a computer
- interviewer makes a call to the respondent and conducts the research over the phone

Advantages

- Cost efficient and fast-data directly entered in a structured format
- No geographical barriers

Disadvantages

Reaching to respondent is difficult

Interviewer Based

3. STREET INTERVIEWS

Advantages

- Get fast responses
- Reach all demographics
- People are generous with their feedback
- Capture elusive audiences
- Better sense of the audience sentiment

Disadvantages

Need to have a good field team

Interviewer Based

4. BOOTH SURVEYS

Advantages

- Allows respondents to participate without pressure
- Can be set up for an entire day (on the coast etc.)
- Set up in different locations

Disadvantages

- The promise of a reward may lure irrelevant respondents
- Surveys taken multiple times

5. FOCUS GROUPS:

open conversation with a subset of the population (6–10 participants)

Advantages

- Open-ended, open to exploration
- Help discover other salient points that have been missed

Disadvantages

True thoughts and experiences might not be communicated

TIPS TO INCREASE RESPONSE RATES

- Use multiple distribution channels
- Send reminders to survey participants
- Offer incentives
- Keep it short

